



City of San Jacinto

November 2020

City Manager Update – December 15, 2020

SJPD – SJ Sheriff's Station – Chief/Lt. Reichle



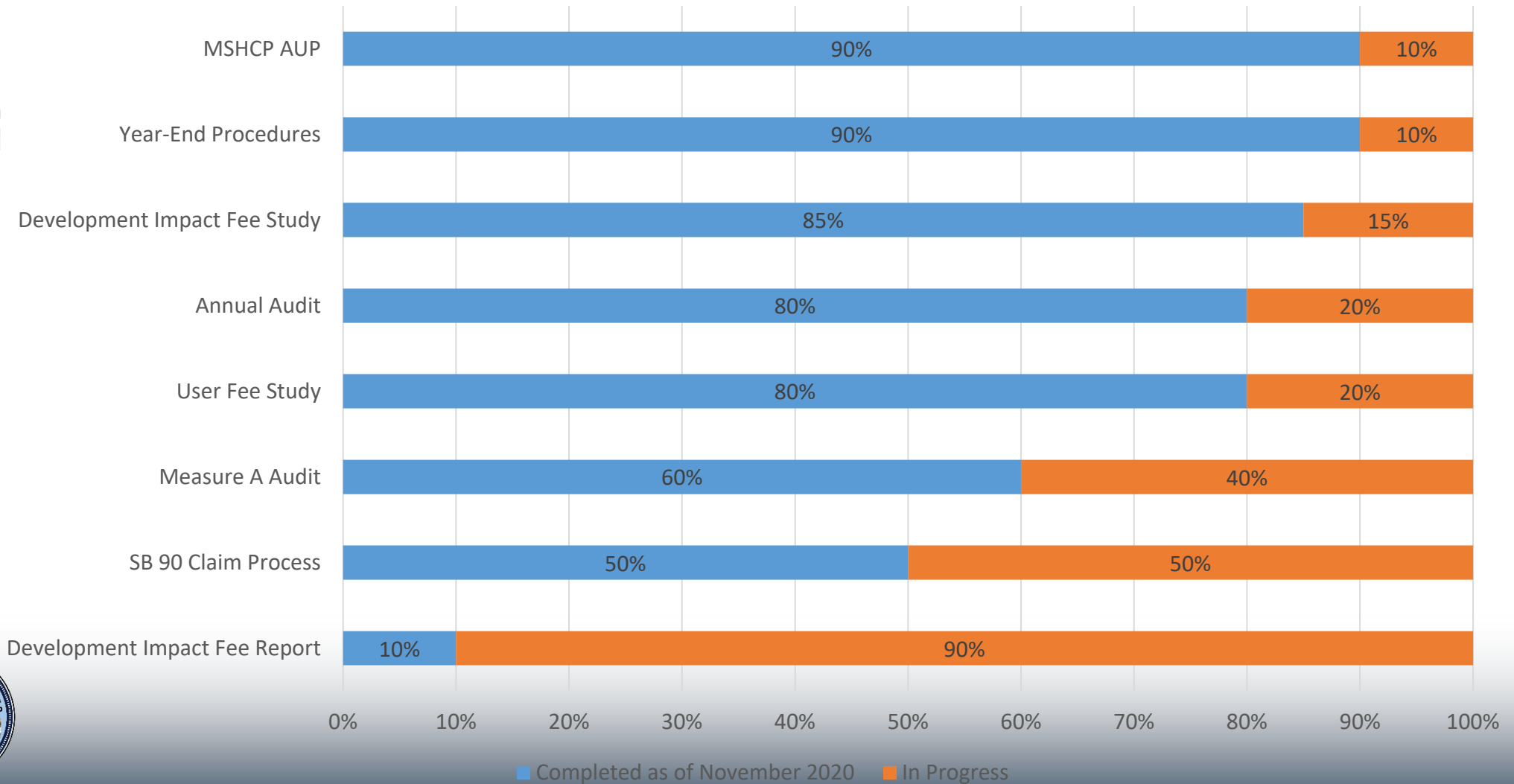
Flock Safety System – ALPR's

- Automatic License Plate Reading Camera System
- Approved by Council in September 2020
- Implemented November 4, 2020
- 27 Days of Operation
- 22 Recovered Stolen Vehicles: \$221K
- 5 Investigative Assists
- 1 Felony Vehicle Located
- 32 Total Felony Arrests
- Massive Force Multiplier for SJPD/Sheriff's Dept.
- System Cost to City \$27,500 annually | 10 cameras



FINANCE AND SPECIAL DISTRICTS

Key Compliance, Reporting and Projects



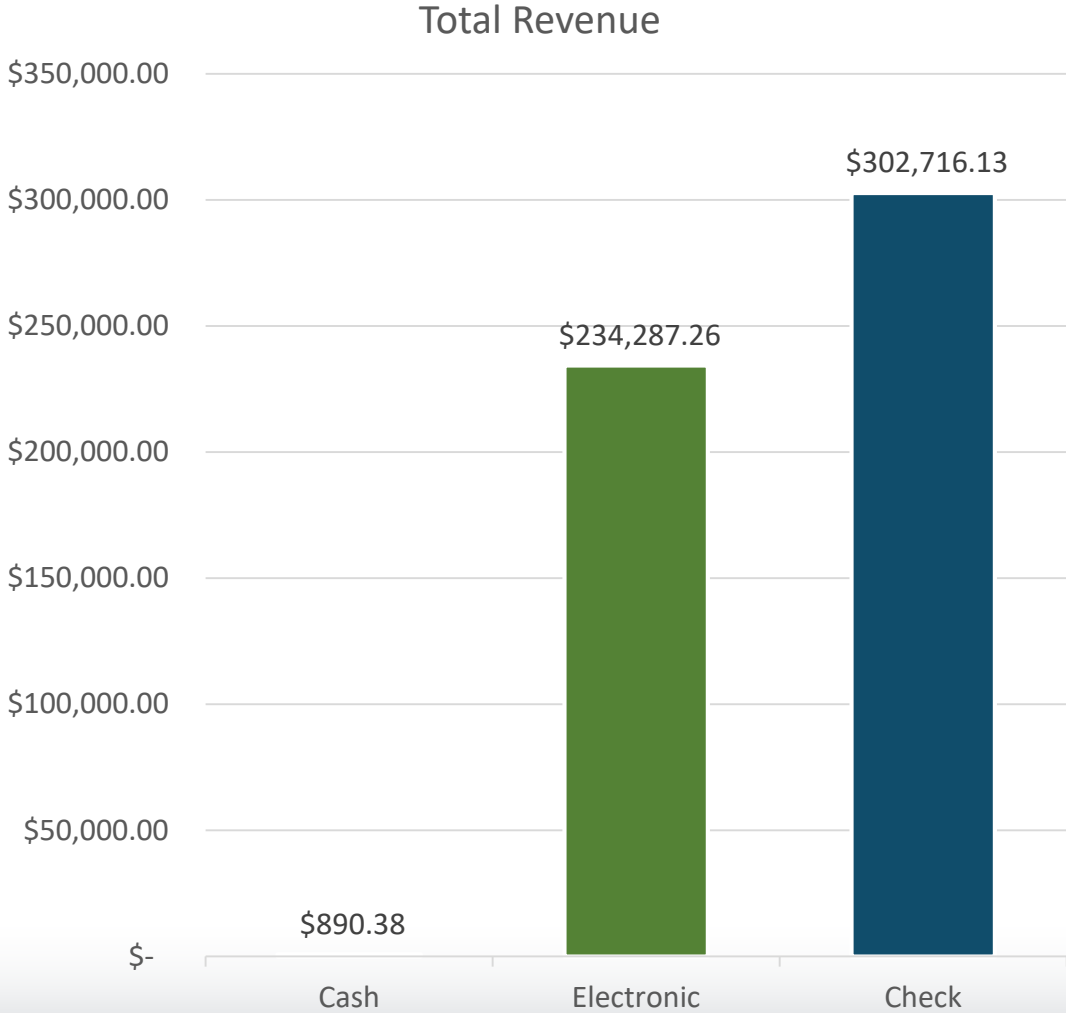
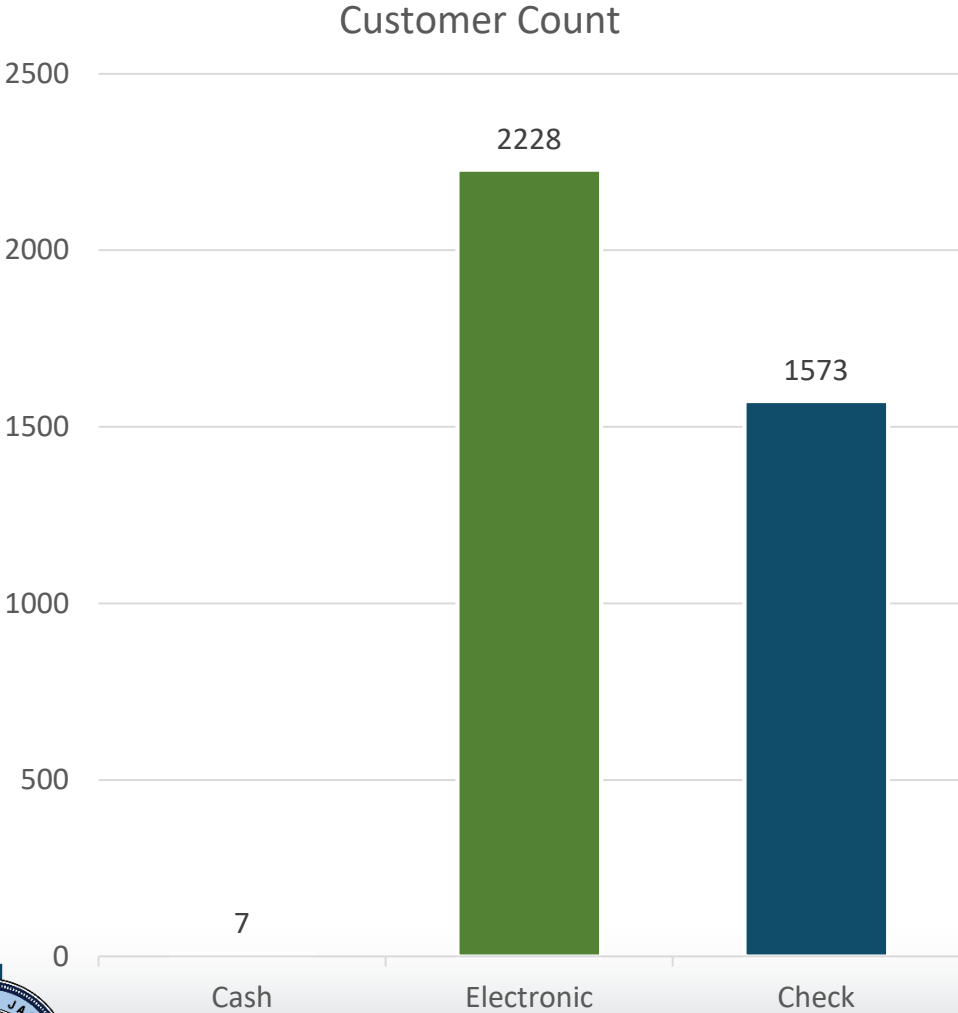
Water Billing Overview

Payments Received	\$538,166.03
Invoices Mailed	4,202
Work Orders Processed	134
New Services	24
Closed Accounts	27

Due to the effects of COVID-19, water disconnections for non-payment have been postponed.



Water Utilities Payment Methods by *Customer Count* and *Total Revenue*

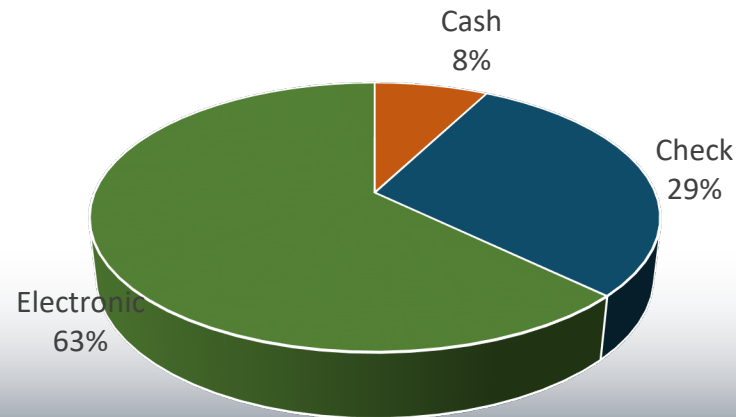


Business License Activity

2021 Renewals have been mailed!

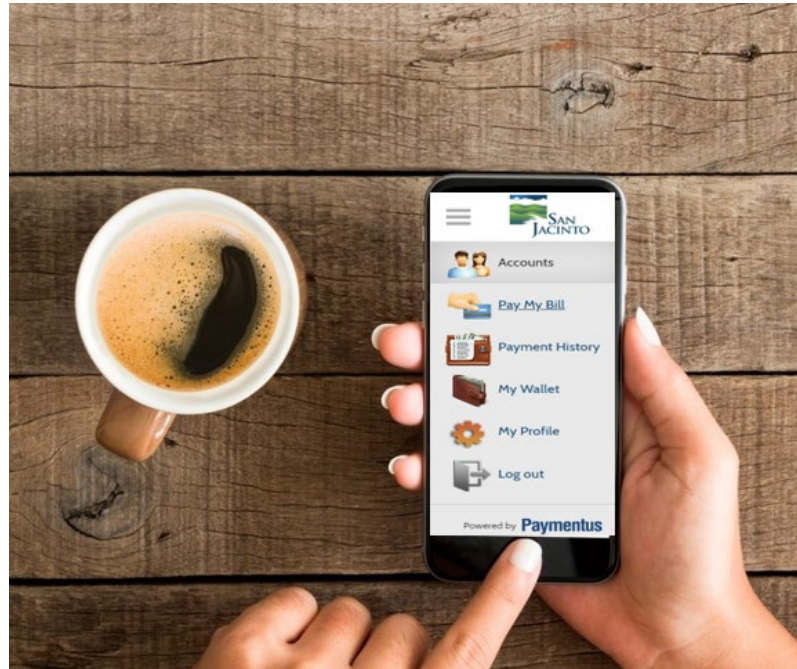
Total Active Business Licenses	2,669
New In-Town Licenses	14
New Out-of-Town Licenses	23
2021 Renewals Mailed	2,628
2021 Renewals Processed	41

Payment Method Statistics



More Ways to Pay

The City accepts electronic payments for utility billing, business license renewals and permits. For information, please visit the **Water Billing**, **Business License** and **Building & Safety** page on the City's website.



www.sanjacintoca.gov



Department Overview

	September 2020	October 2020	November 2020	YTD	2019 Totals
Phone Calls	1,720	1,588	1,356	14,658	11,167
Counter Visits	**	**	**	1,908	6,826
Total Customer Contacts	1,720	1,588	1,356	17,922	17,993

**No Counter visits due to City Hall Closure in response to COVID-19



Planning Division

	November 2020	2020 Totals	2019 Totals
Entitlements Submitted	4	67	54
Projects Approved	3	61	47
Over the Counter (Temporary Use Permit, Special Event Permit, Home Occupation Permit)	5	70 **	96

** Few Special Event & Large Family Daycare Permits have been received due to COVID-19

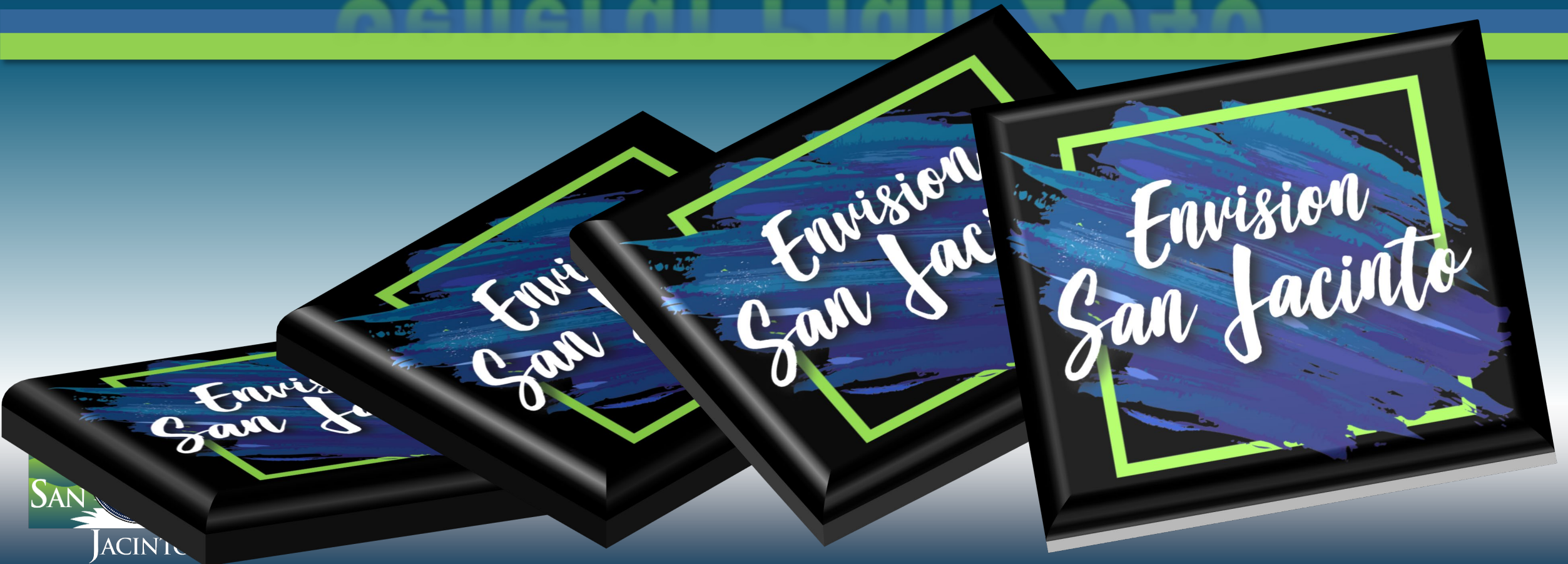


Planning Division



Envision San Jacinto

General Plan 2040



Building & Safety Division

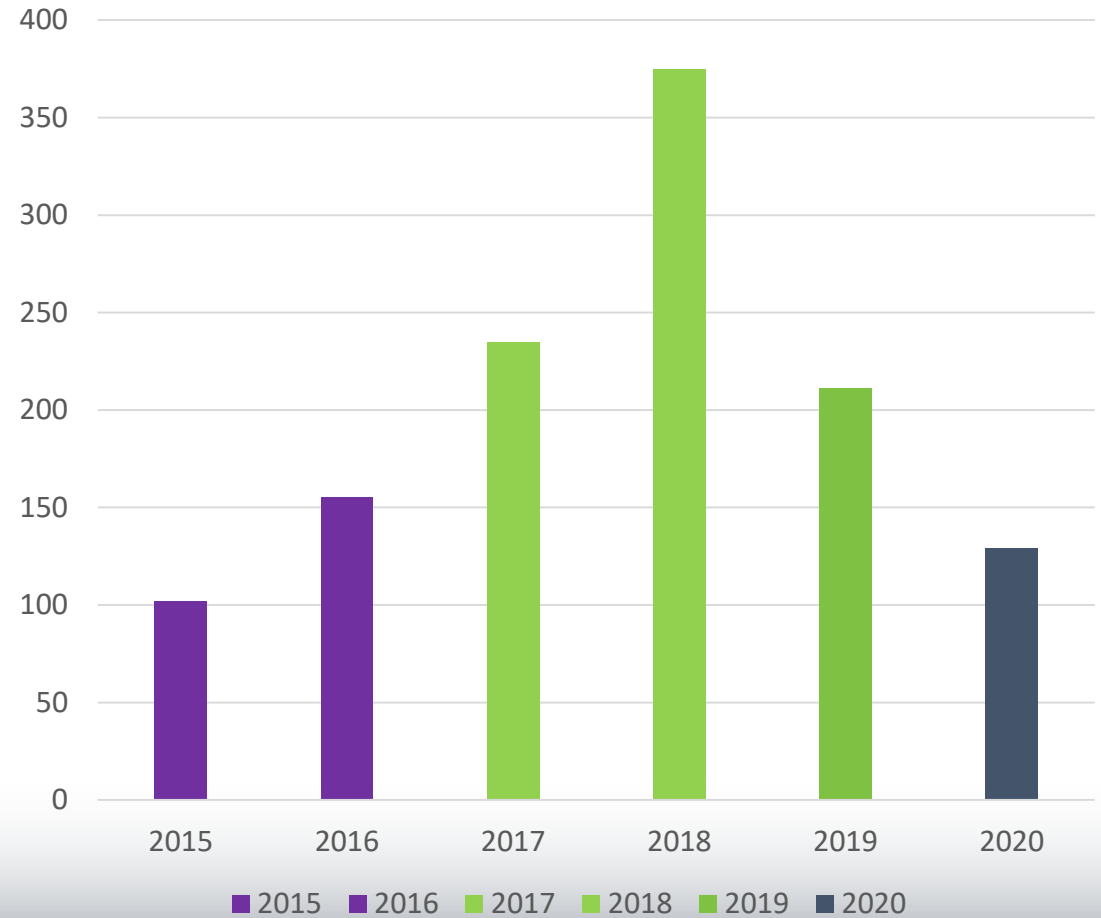
	September 2020	October 2020	November 2020	2020 YTD	2019 Totals
Building Inspections	419	323	306	3,461	3,642
Permits Issued	122	126	100	980	860
Permits Applied For	43	167	126	1,187	1,094
Private Investment	\$6.884M	\$6.173M	\$3.889M	\$33.136M	\$33.916M



Building & Safety Division

New Single-Family Residences	
2020	129*
2019	211
2018	375
2017	235
2016	155
2015	102

New Single-Family Residences



*As of December 8, 2020



Dollar Tree Rough Mechanical Inspection



DR Horton- Pheasant Point Model Homes – Temp. Occupancy



KB Model Homes – Temp. Occupancy



7 Eleven Sanderson Rough Inspection ADA Ramp



Code Enforcement Division

	September 2020	October 2020	November 2020	2020 YTD	2019 Totals	2018 Totals
Notice of Violation Issued	491	628	540	6,128	7,069	7,081
Citations Issued	26	44	37	554	1,068	994
Proactive Activities	596	669	582	6,676	8,451	8,613
New Inspections	159	132	98	1,391	1,624	1,618
Re-Check Inspections	591	504	533	5,883	6,981	7,078
Cases Closed	401	325	277	3,668	4,564	4,452
Totals	2,264	2,302	2,067	24,300	29,757	29,836



Inoperative Vehicle, Unapproved Parking and Household Items



Tree Maintenance – Blocking Signage



Trailer Storage



Commercial Vehicle Stored in Residential Area



SWEEP

Specialized Weekend Education & Enforcement Program

- Taskforce- Code Enforcement, San Jacinto Police Department & Riverside County Department of Environmental Health
- 17 vendors have been contacted
- 14 Notices of Violations, 3 Cites
- 1,009 pounds of potentially hazardous food has been confiscated and disposed of so far



Department of Public Utilities - Streets Division

Asphalt Patching Material Purchased

Year to Date	78.46 tons
--------------	------------



Filled in 328 square feet of potholes



Replaced 17 faded or damaged signs



Completed repainting 853 feet of red curbs along main corridors



Dept. of Public Utilities: Parks Division - Graffiti Removal

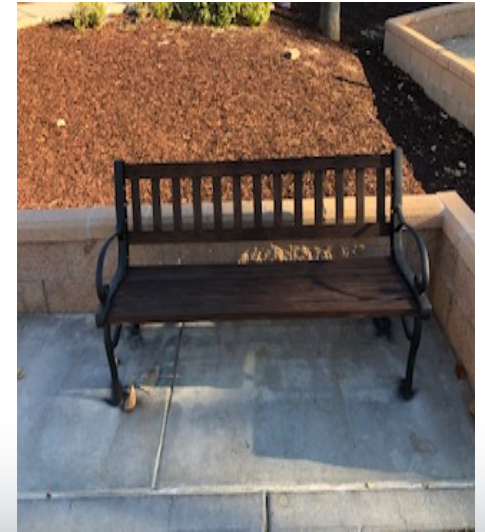
Month	Locations
2019 Total	656
Jan – June 2020	339
July	96
August	49
September	67
October	65
November	52
Total	668



Department of Public Utilities - Parks Division



Homeless and debris removal at Basin 6 in Rancho San Jacinto



Refinished park bench in Millet Park

Department of Public Utilities - Storm Water Division

Jetting & Debris Report – NOVEMBER 2020

Linear Feet
hydro-jetted

1,621 LF

Cubic Yards
of debris
removed from
storm pipelines

20 CY



Re-Securing the fence at
the Lyon Avenue Basin



Clearing of the
Marilyn Channel

Department of Public Utilities – Water Division

NOVEMBER 2020

Meter Leaks	61
Meter Readings	4,171
Meters Repaired	23
Meters Replaced	17
Meters Installed	17
Dig Alerts Responses	122



Repaired service line leak on Salam Place, off 7th Street



Dept of Public Utilities - Waste Water Division

NOVEMBER 2020	
Miles of sewer lines cleaned	8.43
Miles of sewer lines videoed & inspected	1.28



City Manager's Office – Small Biz/Public Safety

Passage of Measure V: 1-2-3!

1. Launched Small Biz Emergency Grant Program
2. Increased Fire/Emergency 9-1-1 Response by approving purchase of Fire Engine & adding personnel



City Manager's Office – Ignite San Jacinto

Passage of Measure V: 1-2-3

3. Hiring a consultant/contractor to develop programs that will reach those affected by Homelessness & determine best practice for City, which may include forming a Foundation to provide services
 - Funding is in the current City Manager's budget and consultant will report to Cynthia Espinosa as part of the Ignite San Jacinto Community Outreach Programs
 - Robin Gilliland Consulting will be starting with the City on January 4, 2021
 - City Manager will provide updates to the City Council on the on-going education, consultation, development and delivery of the program to address the needs of those affected by homelessness in San Jacinto.



City Manager's Office – Ignite San Jacinto

Passage of Measure V: 1-2-3

Phase I of Scope of Services: *Robin Gilliland Consulting*

- Conduct a needs assessment by gathering input from community, non-profits, SJUSD, law enforcement & community stakeholders to prioritize most pressing areas of concern
- Develop & begin implementation of community education component.
- Build a pipeline and process for philanthropic funds to assure appropriate assistance is distributed accordingly
- Start Date: January 4, 2021



City Manager's Office – Social Media Reach

Weekly FBLive 3/19 – 12/14	Reach	Engage	Comment	Share	View	Total Interactions
41@SJ Live	221,190	38,072	1,361	707	101,828	363,158
15@3ThingsTh	58,853	6,063	250	178	21,805	87,149
TOTALS (56)	280,043	44,135	1,611	885	123,633	450,307

Social Media Platform Goals

Connect community to City Hall

Provide positive messaging

Deliver development, project, & program content

