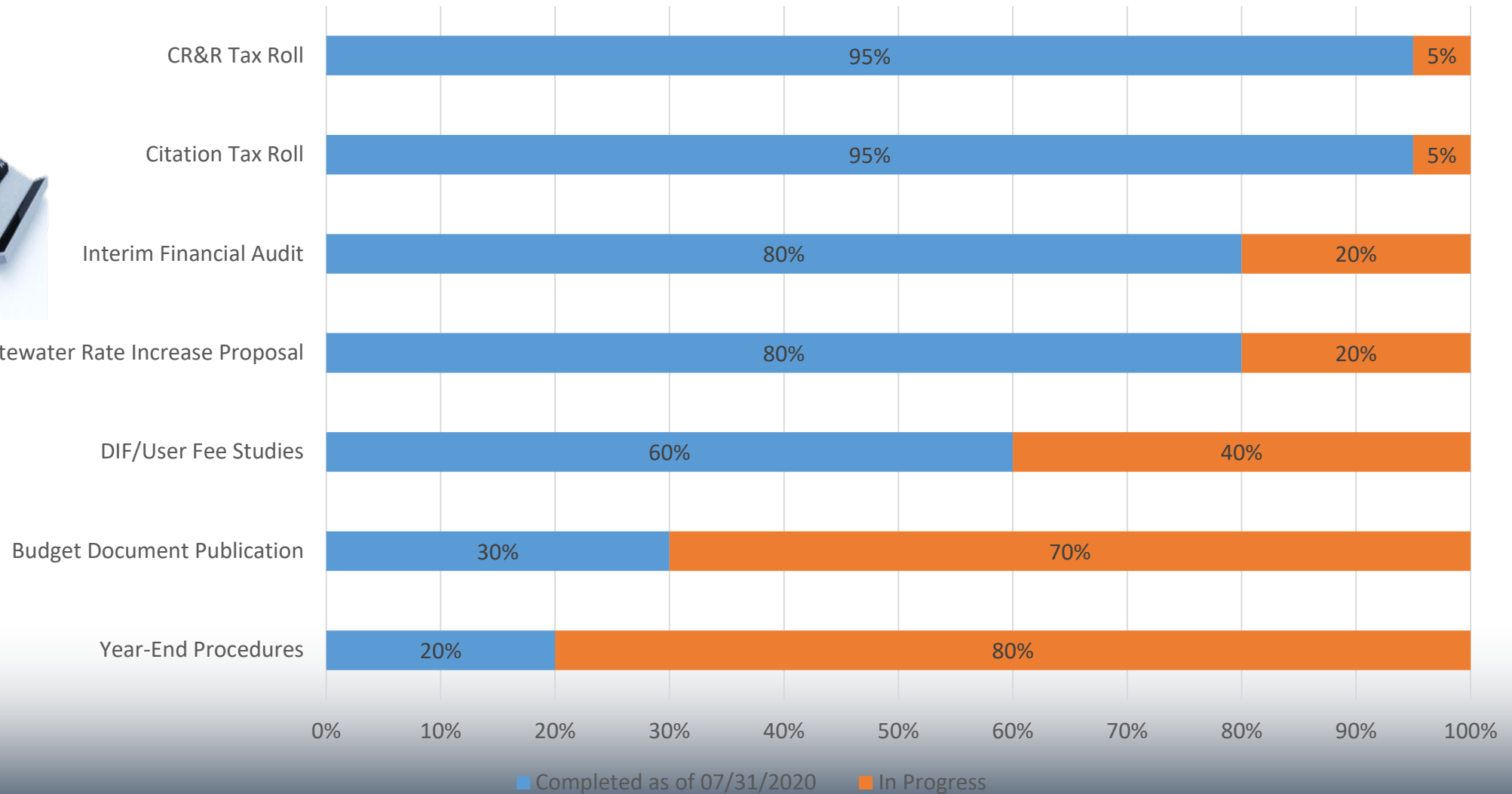# *City of San Jacinto*

July 2020

City Manager Update – September 15, 2020

FINANCE AND SPECIAL DISTRICTS

Key Compliance, Reporting and Projects

Water Billing Overview

|	
Payments Received	$507,247.30
Invoices Mailed	4,152
Work Orders Processed	115
New Services	25
Closed Accounts	22

Due to the effects of COVID-19, water disconnections for non-payment have been postponed.

Business License Activity

Total Active Business Licenses	2,504
New In-Town Licenses	18
New Out-of-Town Licenses	23
2020 Renewals Processed	47

Payment Method Statistics

Cash 0%
Check 44%
Electronic 56%
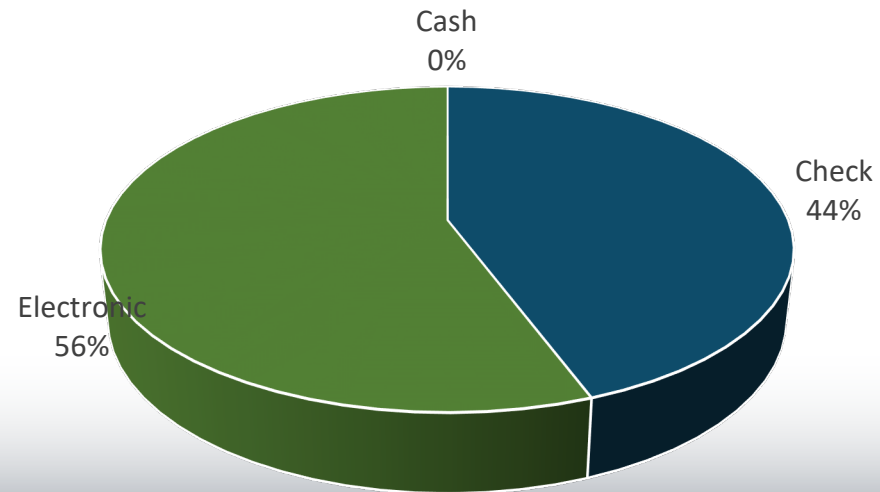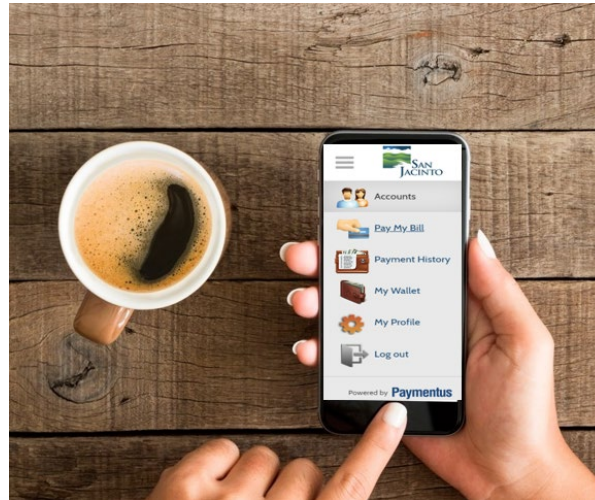
More Ways to Pay

The City accepts electronic payments for utility billing, business license renewals and permits.
For information, please visit the **Water Billing, Business License** and **Building & Safety** page on the City's website.

www.sanjacintoca.gov

Community Development Department Overview

	May 2020	June 2020	July 2020	YTD	2019 Totals
Phone Calls	1,322	1,623	**1,908**	9,612	11,167
Counter Visits	**	**	**	1,908	6,826
Total Customer Contacts	1,322	1,623	**1,908**	11,520	17,993

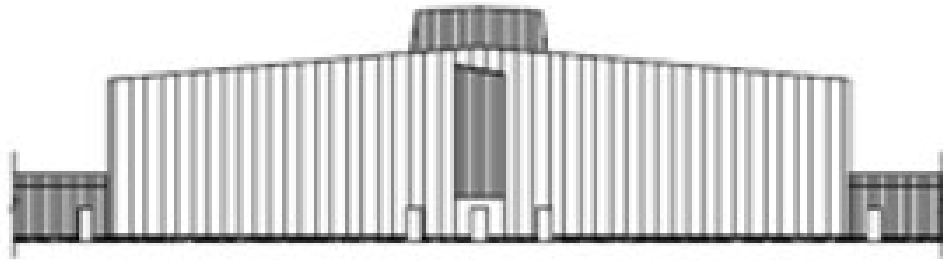**No Counter visits due to City Hall Closure in response to COVID-19

Planning Division

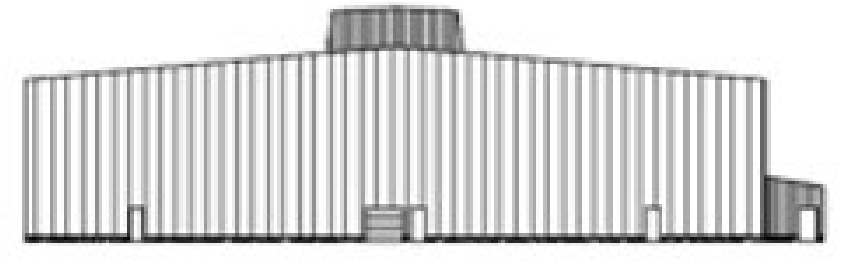|	July 2020	2020 Totals	2019 Totals
Entitlements Submitted	5	41	54
Projects Approved	5	36	47
Over the Counter (Temporary Use Permit, Special Event Permit, Home Occupation Permit)	6	41	96

Planning Division

Demler Egg Ranch

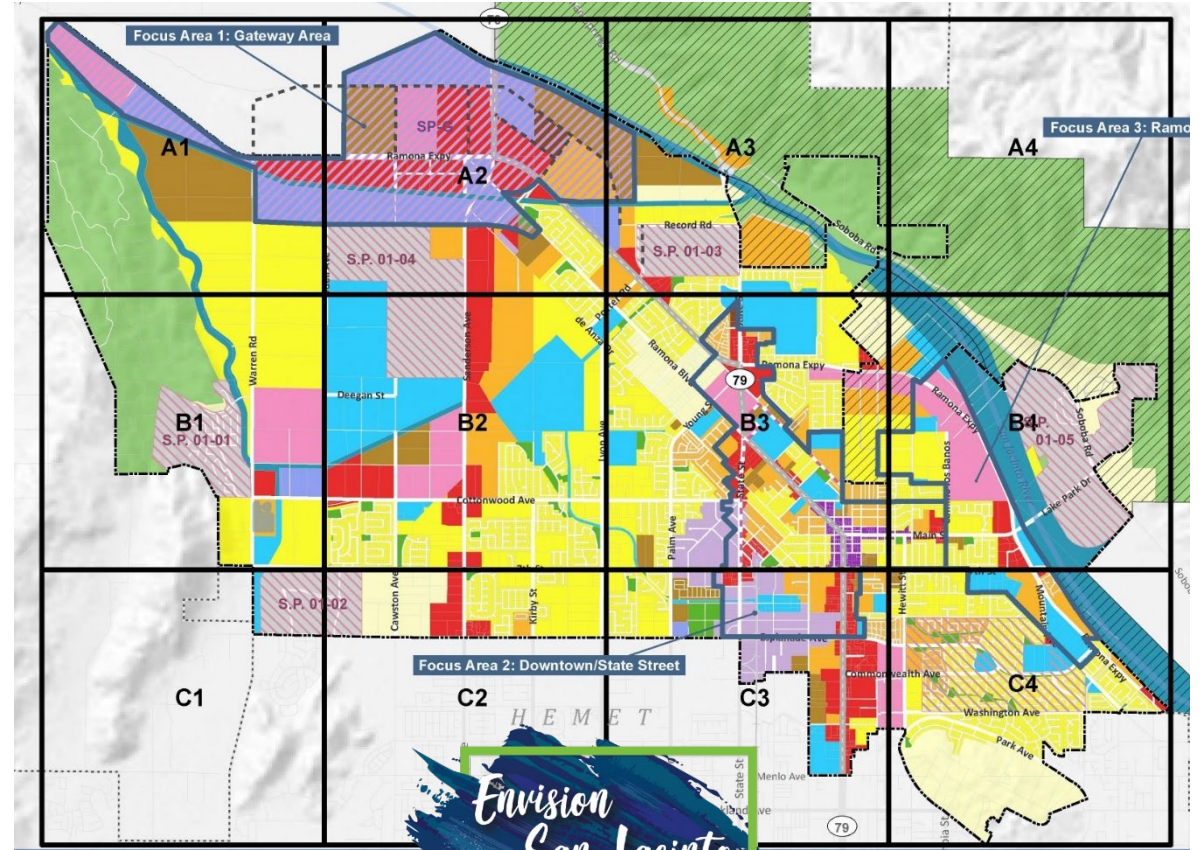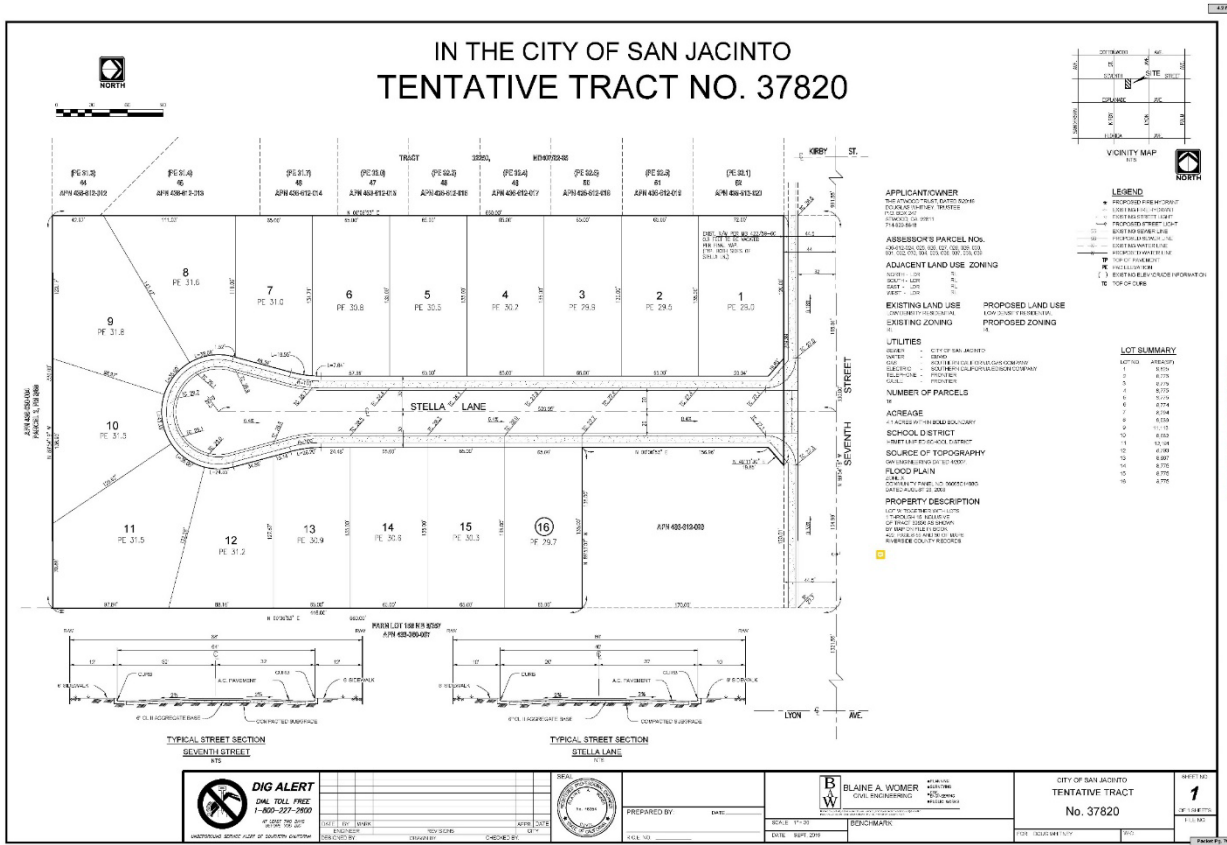WEST END WALL ELEVATION

Proposed Poultry Houses

EAST END WALL ELEVATION

Existing Poultry Houses to be Demolished

Planning Division

Building & Safety Division

	May 2020	June 2020	July 2020	2020 YTD	2019 Totals
Building Inspections	311	398	**466**	2,530	3,642
Permits Issued	113	120	**94**	637	860
Permits Applied For	120	108	**108**	740	1,094
Private Investment	$3.629M	$4.289M	**$1.662M**	$19.441M	$33.916M

Building & Safety Division

New Single-Family Residences

New Single-Family Residences	
2020	**113***
2019	**211**
2018	**375**
2017	**235**
2016	**155**
2015	**102**

*As of August 25, 2020

New Single-Family Residences

Year	Value
2015	102
2016	155
2017	235
2018	375
2019	211
2020	113
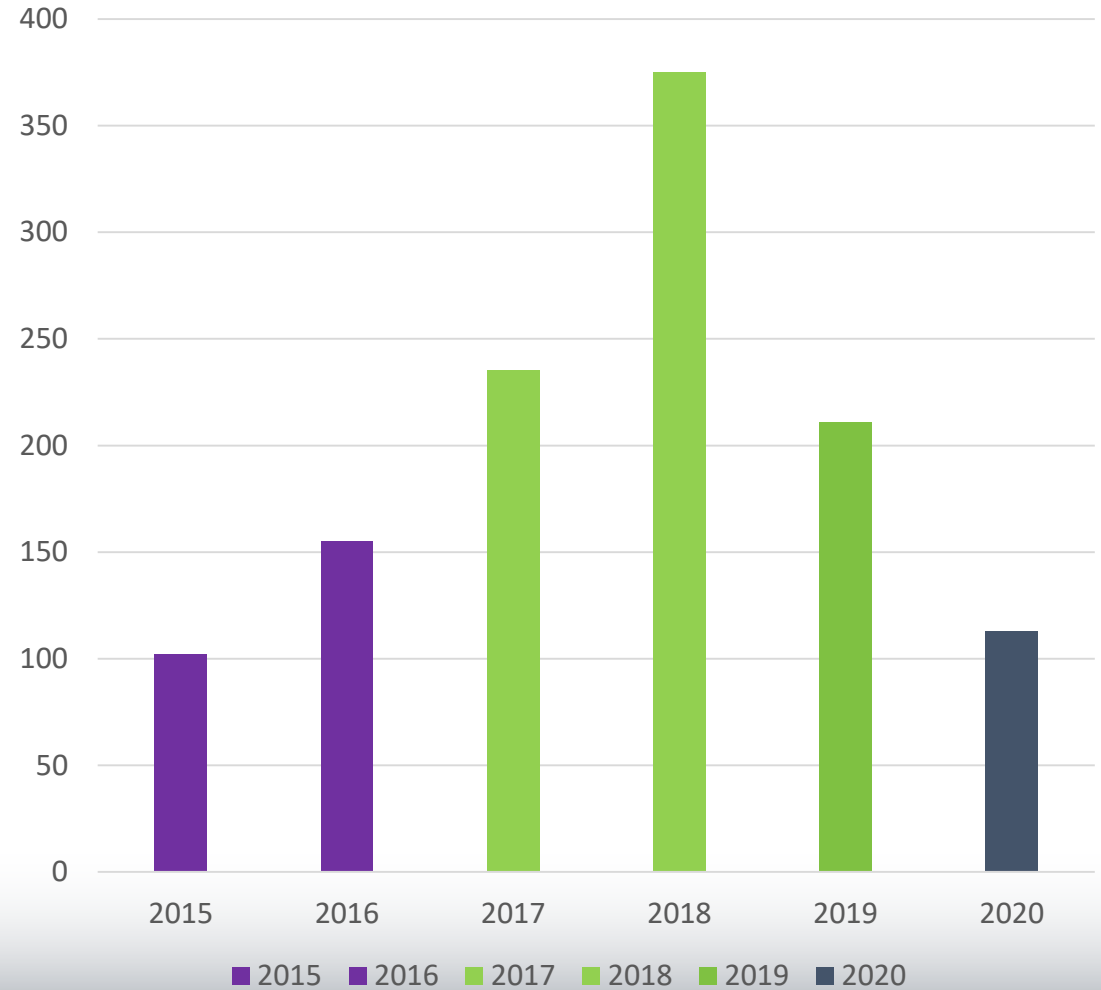
Sonic - Sheet & Shear Inspection
7-Eleven – Gas Test Release

New 7-Eleven @ Sanderson & 7th Pre-Slab Inspection

DR Horton Palisades – Final Phase Gas Release

Richmond American
Sheet & Sheer Inspection

Code Enforcement Division

	May 2020	June 2020	July 2020	2020 YTD	2019 Totals
Notice of Violation Issued	569	450	**478**	3,873	7,069
Citations Issued	62	52	**58**	403	1,068
Proactive Activities	620	481	**488**	4,260	8,451
New Inspections	117	139	**149**	856	1,624
Re-Check Inspections	645	398	**472**	3,678	6,981
Cases Closed	465	206	**287**	2,313	4,564

Removal of Trailer Storage

Weed Abatement

Removal of Discarded Household Items

Property Maintenance

07/16/2020

07/30/2020

Clean Up of Encampment Area

Department of Public Utilities - Streets Division

Asphalt Patching Material Purchased	
Year to Date	78.46 tons

Filled in 931 square feet of potholes

Picking up dumped items

Refreshing 3000 feet Red Curbs along San Jacinto Avenue

Replaced faded warning and regulatory signs

Department of Public Utilities – Parks Division Graffiti Removal

Month	Locations
All 2019	656
First six months of 2020	339
July	96
August	49
Total	484
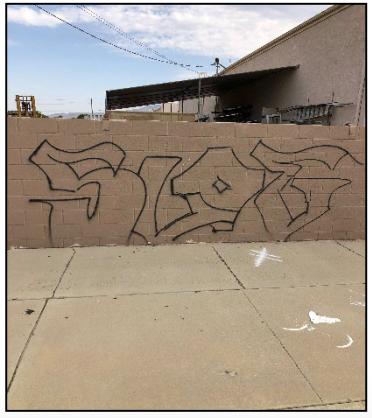
Department of Public Utilities - Parks Division
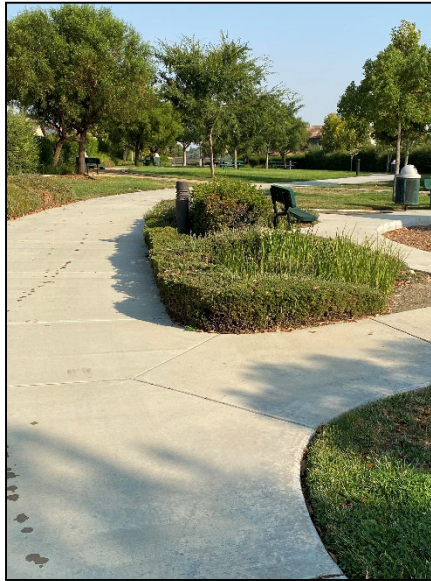

Replaced signage at the Ranch Park
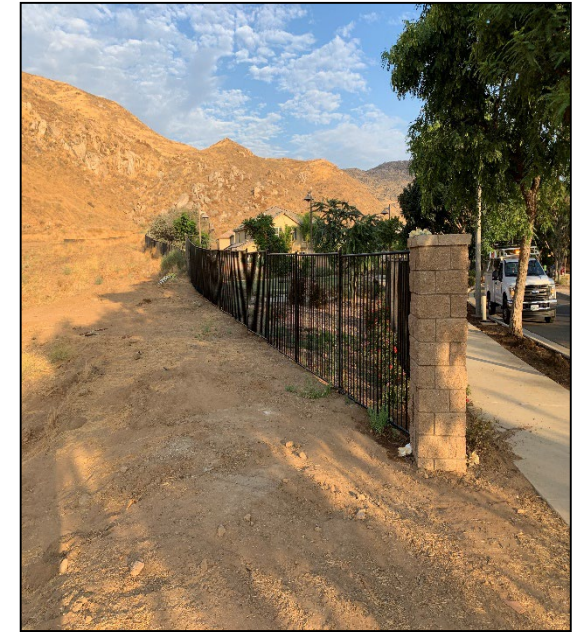
Completed repairs to Old Oak Circle Park
in the Cove Development

Department of Public Utilities - Parks Division

Repaired pathway lights at Sandalwood Park

Replaced up lighting at Zone 46

Department of Public Utilities - Storm Water Division
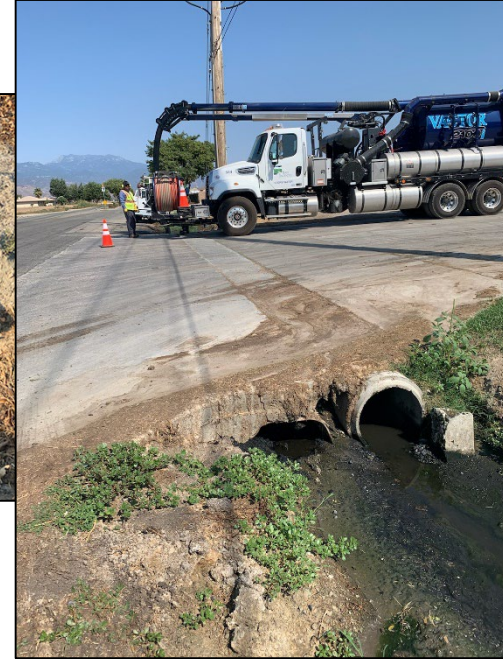
Jetting & Debris Report – AUGUST 2020	
Linear Feet hydro-jetted	1520 LF
Cubic Yards of debris removed from storm pipelines	58 CY

Clearing the storm drain system on Cottonwood Avenue near Warren Road

Department of Public Utilities – Water Division

AUGUST 2020	
Meter Leaks	75
Meter Readings	4352
Meters Repaired	26
Meters Replaced	9
Valve Turnings	30
Responded to Dig Alerts	81

Curb stop replacement at 646 N. Brinton

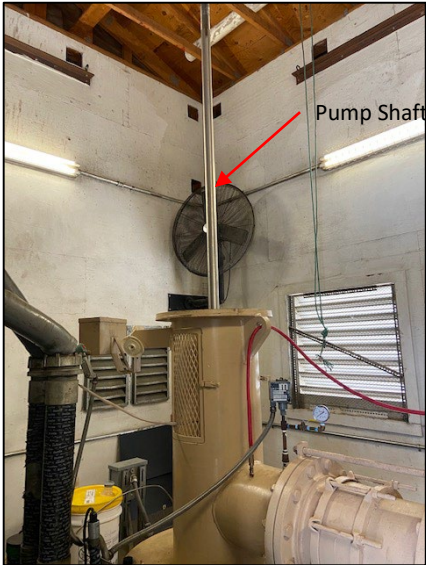Hydrant valve leak repaired at Hewitt and Evans

Department of Public Utilities – Water Division

Before

Preparing to remove the roof of the well house

Pump Shaft

After

Removing the motor at the Lake Park Well

Department of Public Utilities - Waste Water Division

AUGUST 2020	
Miles of sewer lines cleaned	6.63
Miles of sewer lines videoed & inspected	0.88

City of San Jacinto - Social Media Presence

- **Weekly SJLive on FB: Mayor, CM, Mgmt Staff**
- **Weekly 3ThingsTh@3pm: CM sharing City things**
- **Monthly Thematic Campaigns**

FBLive	Reach	Engage	Comment	Share	Views	Total interactions
27 SJ Live	154,250	31,213	942	524	72,615	259,544
3ThingsTh	9,554	1,184	56	20	3,995	14,809
TOTALS	**163,804**	**32,397**	**998**	**544**	**76,610**	**274,353**

SOCIAL MEDIA PLATFORM GOALS

- **Connect Community to City Hall**
- **Provide Positive Messaging to Community**
- **Show that Staff are Real People Dedicated to the Development of San Jacinto**
- **Have Fun Providing Factual Information**

City of San Jacinto - #InfluencePerception

Perception becomes reality over time … but information can change perception & create a new reality …

Wallethub.com has an education component that ranks things and Cities in America on a number of platforms using data and metrics to support its findings:

- **San Jacinto** ranked as one of the **best small cities to live in America**. Placed 12/17 Rivco Cities out of only 1,268 ranked cities in the US!

- **San Jacinto** ranked as **one of the best places to raise a family in CA**. Ranked 174/254 cities ranked (482 total cities in CA).

- **San Jacinto** has **one of the best community colleges in the US**! Mt. SJC placed 135/710 (1,462 total) ranked in the US and 4/8 in RivCo.

- **San Jacinto** ranked as one of the best small cities to start a business in the US! Ranked 764/1,261 in US and 4/17 in RivCo!

- **San Jacinto** ranked as **one of the best places to retire in CA**. Ranked 21/22 in RivCo & 228/257 ranked in US!

- **San Jacinto** ranked as **one of the best places for jobs in CA**! Ranked 23/254 in CA & 18/20 ranked in RivCo!